

SNAP Test Shipping and Storage Information

IDEXX is committed to providing you with the highest quality diagnostic products, delivered to your practice when you need them. Because of regional temperature variations, especially during the summer months, we have performed stability studies as part of our development process. These studies include heat-stress testing to ensure that our SNAP* tests can withstand reasonable shipping stress and that their performance is not compromised by singular exposure to various temperatures during shipping. The packaging and addition of ice packs are product-specific and designed to prevent rapid temperature changes.

To ensure product quality and packaging integrity, our products are shipped, and should later be stored, under the following conditions. **IMPORTANT: Please store SNAP tests immediately after receipt according to the packaging instructions (the shipping conditions may differ from the storage conditions).**

SNAP* test	Shipping conditions required	Tests will be received within this time frame to guarantee product quality	Storage required after receiving the tests
SNAP* 4Dx* Plus SNAP* Leish 4Dx* SNAP* Leishmania	Ambient temperature	Within 60 hours of shipment	Room temperature† for 6 months or refrigerated until expiry
SNAP* Feline Triple*	Ambient temperature	Within 60 hours of shipment	Refrigerated until expiry
SNAP* Heartworm SNAP* Parvo	Ambient temperature	Within 48 hours of shipment	Room temperature† until expiry
SNAP* Combo Plus SNAP* cPL* SNAP* <i>Giardia</i> SNAP* Lepto SNAP* Foal IgG	Ambient temperature	Within 48 hours of shipment	Refrigerated until expiry
SNAP* FeLV SNAP* fPL* SNAP* Feline proBNP	On ice	Within 48 hours of shipment	Refrigerated until expiry

† Room temperature: 18°C–25°C

Note: In remote areas, IDEXX pays attention to special packaging and delivery conditions to ensure product quality and integrity.